

4 QUALITY POLICY

GOTEC, specialising in the galvanic application of protective coatings, machining, cutting and assembly of metal products, the surface treatment of plastic and metal products for rubber bonding and the technical production of plastic products by injection moulding including assembly, is a strategic partner of international companies in the automotive industry.

The aim of our quality policy is to orient all production processes to meet the expectations of our customers and employees, to continuously optimise products and services, to ensure work safety and to apply the environmental standards in the company.

By analysing external and internal issues relevant to the strategic activities of the company, the management ensures the stability of the implemented processes and their development.

Constant analysis of the needs and expectations of the interested parties allows identifying potential threats and taking actions aimed at continuous improvement of the System.

Customer and employee satisfaction, friendly working atmosphere, taking care of socially responsible decisions, while complying with all legal and official requirements, as well as the economic success of the company should be achieved by taking appropriate actions.

Above all, the company's employees themselves have an important influence on the quality and level of occupational safety and compliance with environmental protection standards, which is why they are particularly respected by the Chairman of the Board of Management (GF) and the company, but also obliged at their workplace to observe all related company instructions.

Through information, communication and training, we want to continuously improve our employees, enhance their professional qualifications and increase their motivation.

We meet market requirements and customer expectations through innovation, efficient production and modern work organisation, which is an important element of our responsible business policy.

The implementation of a strategy of avoiding mistakes and minimising risks are at the same time an indispensable part of the responsibility borne by every employee.

All co-workers have the right and duty to report to their superiors any defects that could in any way hinder or prevent work or affect the quality of service.

Therefore, the company sets as the primary objective of the responsible Integrated Management System the continuous development and improvement of production processes in terms of quality, environmental protection and occupational safety standards.

Annual strategies and objectives are developed from the company's general policy.

The company examines the validity and effectiveness of the above-mentioned objectives by means of regular internal audits and checks of the company's statistical data.

Jörg Gorschlüter
President of the Management Board
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