

1.3 QUALITY POLICY

The GOTEC Company, specialising in surface treatment and coating technologies, is a strategic partner of international companies from the automotive industry around the world.

The aim of our quality policy is an orientation of all production processes toward satisfying our customers' and employees' needs, continuous optimisation of products and services, ensuring work safety, and the application of environmental standards in the company.

The management board ensures stability of the implemented processes and their development by analysing the internal and external issues that are relevant for the strategic activity of the company.

A continuous analysis of the needs and expectations of the interested parties allows GOTEC to identify potential dangers and undertake actions aimed at continuous improvement of the system.

The satisfaction of the customer and the employees, a friendly atmosphere at work, concern for socially-responsible decisions with respect to all legal and other requirements, as well as the economic success of the company, are to be achieved by taking appropriate action.

The quality and security level at work as well as compliance with the environmental protection standards are mainly influenced by the employees themselves, that is why they are particularly respected by the President of the Management Board and of the company, but they are also obliged to respect all corporate instructions related to their workplace.

We would like to continually enhance our employees' skills, improve their professional competences, and increase their motivation.

The requirements of the market and expectations of our customer's are implemented through innovations, effective production, and a modern work organisation that is a crucial element of a responsible policy of the company.

At the same time, the implementation of mistake-avoidance and risk-minimisation strategies is an indispensable part of the responsibility that is held by each employee.

All operators have the right and duty to notify their supervisors about any defects that could hinder or prevent the work or affect the quality of the service in any possible manner.

Therefore, the main objective of the company's Integrated Management System is a continuous development and improvement of production processes in terms of quality, respect for environmental standards, and work safety.

The annual strategies and objectives are established on the basis of the overall company policy.

The company analyses the above described objectives in terms of their appropriateness and effectiveness through regular internal audits and controls of the statistical data of the company.

Jörg Gorschlüter

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